Cascades can be used on either:

- DOH issued equipment
- DOH approved local agency issued equipment. *See the process & requirements below for using Cascades on local agency issued equipment*

Note - Cascades cannot be used on any personal device. If local agency issued equipment is used, reports, data, or screen shots from the Cascades application cannot be not saved and stored.

Process: The local agency will:

- Request Cascades to be loaded and used on local agency issued equipment to your agency LPC or the Service desk
- Collaborate with DOH to discuss and plan any and all equipment moves / changes
- Provide and maintain an inventory of all local agency clinic equipment that is being used to run the Cascades application
- Verify & Attest to "Requirements" below

Requirements: Please Verify & Attest that all agency issued computers running the Cascades application:

- Are provided with the most current Microsoft security patches
- Must be using a current version of the Windows operating system.
- Must have an active virus protection
- Must use the Internet explorer browser, updated with most recent security patches.
- Must be encrypted at rest
- Must have installed .Net 4.7.1 or newer version
- The device lock out set at 5 minutes
- Peripherals are configured in a way that allows updates for the latest firmware
- Must allow DOH to access network to provide support using GoToAssist.

Internet Connectivity:

Acceptable Internet Connections

- Wired internet connection (at your clinic or home)
- Clinic Wi-Fi
- Password protected Home Wi-Fi connection.
- DOH or Local Agency issued Hot spot or Mi-Fi Connection

Unacceptable Internet Connections

- Public Wi-Fi Connection

Telecommunications:

- Do not text any personally identifiable information to a participant
- DOH does not advise using a personal cell phone for communicating with participants
- Follow your agency guidelines for contacting participants if services are done outside of the clinic