COVID-19 UPDATE: March 17, 2020

What You Can Do
Let us know if your clinic operations are changing:

We hear:
- Clinics are moving, for a few days, or for longer
- Clinics are closing to the public, but staff continue to come to work
- Clinics are closing and staff are told to work from home

If your clinic operations are changing send information to WICpolicysupport@doh.wa.gov

Serve Priority 1 and 2 first

We want you to serve all participants. And we know pregnant and breastfeeding women, and infants, are the highest need.
- Exclusively formula fed infants are at particular risk; there is no other food source for them but infant formula. We don't want families making their own infant formula.
- Supporting breastfeeding is crucial during this difficult time.
- Please prioritize priority 1 and 2 participants if you have to limit your services.

Register for Webinar Friday, March 20, 2020 at 1:00

Please register for WA WIC COVID - 19 Update on Mar 20, 2020 1:00 PM PDT at:
https://attendee.gotowebinar.com/register/2656256671098224651

After registering, you will receive a confirmation email containing information about joining the webinar.

What We Know Today
Infant formula may be hard to find

We are hearing about temporary shortages of formula.
- Manufacturers assure us they have plenty of formula, the problem is at the delivery end.
- All parents (not just WIC) are understandably hoarding formula, which means it may temporarily be out.
- Encourage parents to call the store to find out when formula will be stocked.

What We Are Doing
WIC Policy Support Emails

The WIC policy support email now works. Contact: WICpolicysupport@doh.wa.gov when you don’t need an immediate response. If you need an immediate response call.

Policy support staff respond to emails within 1 business day.

Note: We’re using this email inbox to capture all the COVID-19 policy questions.
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Clinic signs - We’re working on a clinic sign to inform clients about your clinic’s situation. We’ll share a couple of options and make them available in a format so you can modify them to fit your clinic’s needs.

This institution is an equal opportunity provider.

**Washington WIC does not discriminate.**

To request this document in another format, call 1-800-841-1410.

Deaf or hard of hearing customers, please call 711 (Washington Relay) or email WIC@doh.wa.gov.

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