Thank you to our dedicated staff.

#WICSTRONG

COVID – 19 UPDATE
5-7-2020
Today’s Agenda

- Welcome – Cathy Franklin
- Opening remarks – Paul Throne
- Announcements
- Shopping App update – Cynthia Huskey
- Ideas for staff when they’re not with a participant
  - Heidi Feston
- Cascades Reports – Michaela Phillips
- Summary of Status of WIC Service Survey – Jody Ceesay
- Questions and answers – Heidi Feston
I CANNOT CONTROL
(So, I can LET GO of these things.)

IF OTHERS FOLLOW THE RULES OF SOCIAL DISTANCING
THE AMOUNT OF TOILET PAPER AT THE STORE

I CAN CONTROL
(So, I will focus on these things.)

THE ACTIONS OF OTHERS
THE AMOUNT OF TOILET PAPER AT THE STORE

PREDICTING WHAT WILL HAPPEN
OTHER PEOPLE’S MOTIVES

MY POSITIVE ATTITUDE
TURNING OFF THE NEWS
FINDING FUN THINGS TO DO AT HOME

HOW LONG THIS WILL LAST

HOW OTHERS REACT

LIMITING MY SOCIAL MEDIA
MY KINDNESS & GRACE
MY OWN SOCIAL DISTANCING

HOW I FOLLOW CDC RECOMMENDATIONS

Clipart: Carrie Stephens Art
TheCounselingTeacher.com
WHAT I THOUGHT WOULD MAKE ME PRODUCTIVE

HARD WORK

WHAT ACTUALLY DOES

EXERCISE
HEALTHY EATING
SLEEP
HARD WORK
TIME OFF
thanks for taking this video call. is now a good time?

sure.
Announcements


- Making the Shift from In-Person to Virtual Care and Support webinar – Lezly Hughes

- GoToMeeting Fact Finders – Margaret Dosland
GoToMeeting Fact Finders

- Sea Mar Regional Health Center – Vancouver to Bellingham
- Community Action Council of Skagit County
- Tri-Cities Community Health Center
- Kitsap Community Resources
- CHI Franciscan – Harrison Medical Center
Shopping App – WIC is Open!

WIC is Open!
¡WIC Está Abierto!

Tap here for English

Haga clic aquí para Español

Tap here for English

WIC is open and here to support you. WIC is now doing all appointments by phone. We can issue your WIC benefits while you stay home.

Call your WIC clinic to see what they can do to support you if you’re concerned about your appointment. You can find your clinic phone number in the “Find a WIC Office” button with this app.

If you need information about COVID-19, you can find information on our website or call 1-800-525-0127 between 6 am and 10 pm.
Shopping App – New WIC Foods!

New WIC Foods!  
! Nuevos Alimentos WIC!

Tap here for English

Haga clic aquí para Español

Tap here for English

We know finding WIC foods has been hard. Thanks for your patience as stores work to keep items stocked. WIC is helping too, by adding more approved foods!

- Find out what's new on the WIC Allowable Foods
- Scan foods at the store to see if an item is on the allowed list.
WICShopping App - R&R

- Banner removed as of today

- R&R button is live

- All languages in content page
Shopping App – Farmers Markets

- Farmers Markets
  - Updates will be made today
  - Banner
    Farmers Markets!
    ¡Mercados Agrícolas!

- FM Button
  - Allowed items
  - Locations
Ideas For Staff When They’re Not With A Participant

- Restock nutrition and breastfeeding materials
- Create new bulletin board
- Clean toys in the waiting room
- Connect with a participant
- Check in on a new mom with a breast pump
- Complete policy training or read a policy chapter
- See the list of other ideas!

Your Ideas...
Cascades Reports

- Detail Appointments to be Rescheduled Detail report
- Certification of Actions Due Listing Details report
- Detail Clinic Daily Appointment Schedule report
- Detail and Summary Issuance Due report
Status of WIC Services Survey
Summary of Status of WIC Services Survey

- WIC Sites
  - Number of sites (reported) 207
  - Sites closed and participants are not being served 0
  - Sites closed and participants are served remotely by another site 59
  - How many sites are providing some curbside services maintaining social distancing 78
  - How many sites are serving some WIC services face to face inside the clinic 20
  - Sites providing all services remotely 50
Summary of Status of WIC Services Survey
Week of May 4th

WIC Services

- Curbside Services with Social Distancing - 78
- Sites Closed & Other Clinic Providing Services - 59
- All Services Provided Remotely - 50
- Some Face to Face Inside Clinic - 20

341 staff are providing WIC services remotely
Status of WIC Services Survey REVISED Questions

- WIC SITES

  - Number of sites providing ALL WIC services remotely with no curbside and no face to face services?
    - Reminder: Each site should only fall into one category. The sum of your answers should equal the total number of WIC sites you listed above.

  - Last week (week of May 4th), approximately how many WIC participants did your agency serve face to face in the clinic (do not include curbside services)?
Status of WIC Services Survey NEW Questions

- PERSONAL CELL PHONES USE
  - Does your agency allow the use of personal cell phones for doing WIC work?
  - If yes, does your agency have a written policy for the use of personal cell phones?
  - If personal cell phones are allowed, how many staff are currently using personal cell phones for WIC work?
  - Does your agency have specific security requirements when staff use personal cell phones for work?

- FORMULA
  - How many of your applicants and participants are waiting for a provider approval for alternate or therapeutic formula?
Questions?

Contact us with your questions:

Policy Support phone: 1-800-841-1410, press 3, then press 1 or email at wicpolicysupport@doh.wa.gov

Your Local Program Consultant (LPC) or email at wiclpc@doh.wa.gov
To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.