

COVID19 Webinar Notes – 5/18/20

These notes capture what was shared on this webinar. Information is changing quickly. We'll share updated information during the webinars and in future webinar's notes as it becomes available.

Question	Answer	State Staff Follow-up
Welcome – Opening remarks		
EPI Update	<p>EPI Update: See slides.</p> <p>Around middle of April we were reducing COVID-19 trajectory because of everyone's efforts in taking precautions and social distancing, including all of your great work in providing remote WIC services.</p> <p>We're noticing an increase with the disease, possibly due to more business opening and more people out and about. We're keeping an active watch over COVID-19 numbers, as we're concerned about the health of staff and the WIC population.</p> <p>We're still not out of the woods and want to get where numbers are decreasing and not increasing.</p> <p>We'll share any new updates with you as they become available.</p>	
Wavier update	<p><u>Good news - Waiver extensions are automatically extended until June 30th:</u></p> <ul style="list-style-type: none"> • USDA FNS is extending waiver approvals through June 30, 2020 for all WIC State agencies that want to continue operations under their approved waivers. <p>State and local agency reporting requirements still apply.</p> <ul style="list-style-type: none"> • USDA will continue to monitor the public health emergency and will consider subsequent extensions of waiver approvals if the State agency: <ul style="list-style-type: none"> • Cannot meet program regulatory requirements due to COVID-19, and • The waiver is necessary to assist participants. 	

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	<ul style="list-style-type: none"> USDA FNS will follow-up in a subsequent communication about the process and information needed to submit a request for an extension of a waiver beyond June 30, 2020. <p>We've heard that the entire Washington State Congregational Delegation sent a letter to USDA urging them to extend waivers and provide flexibility to guarantee Washington families can access WIC benefits during COVID-19.</p> <p>Slide with a picture of cats and people social distancing: We're not alone in our efforts as the picture of people and non-people display in practicing social distancing.</p> <ul style="list-style-type: none"> Circles on the sidewalk, people, and cats patiently waiting for the opportunity to safely move forward. 	
Announcements		
NWA webinar	<p>If interested in hearing more about what the plans are regarding reopening there's a webinar available from NWA. Register below: Preparing for Reopening: Considerations for Adjusting WIC Clinic Operations Throughout Covid-19</p> <p>Tuesday, May 19th at 12:00 pm (PT)</p>	
Nutrition First Remote Services Session	<p>Rescheduled our Remote distancing meeting to the following week instead of May 19th due to an NWA webinar at the same time Nutrition Education rescheduled to the following date:</p> <ul style="list-style-type: none"> Tuesday, May 26th at 12:00 pm (PT) 	
Nutrition First- Events update	<p>2020 Annual Advances in lactation support conference</p> <ul style="list-style-type: none"> On June 3rd 8:45am-3:15pm cost \$145.00 Find information for lactation conference here. The webinar is about 6-hours and will be recorded and able to view later. <p>WIC Conference is rescheduled to 2021:</p> <ul style="list-style-type: none"> New date: May 12th and 13th 2021 at Bellevue Hilton 	

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COVID-19 Webinars	Currently holding meetings twice weekly through the end of June. Please continue to hold the times for Mondays and Thursdays. We may cancel meetings depending on need. We'll give 24 hour advance notice for any cancellations.	
Media request	<ul style="list-style-type: none"> • A reporter from Huffington Post contacted Paul last week to talk about food shortages. • The reporter would like to talk to some participants. • Contact Tara Golshan - 650-776-1707 if you have a participant who wants to talk to the reporter about food shortages. 	
Fact Finders update	<ul style="list-style-type: none"> • Fact Finders discovered it's easy to set-up the account. • We're working with agencies to assure their webcams work. • Fact Finders are practicing setting up appointments with co-workers and exploring how to effectively schedule appointments with participants and Cascades. • Fact Finders recommendation is to ask the participant to download the free GoToMeeting app before selecting the meeting link. • Staff exploring options in scheduling appointments with a co-organizer, for example the clerk and certifier work with the same participant completing their part of the appointment using GoToMeeting. <p>A special thank you to the Fact Finders for being trailblazers.</p>	
FMNP – See Slides 10-23		
Farmers Market Nutrition Program	<p>Information available for the 2020 Farmers Market season in the May 12th Memo 2020-51:</p> <div style="text-align: center;">  <p>2020 FMNP Memo.pdf</p> </div>	

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	Here's information about FMNP Local Agency Training: <ul style="list-style-type: none"> Find the training on the FMNP Training Materials page: 2020 Local Agency FMNP Training This training is only posted to the WIC website, it's not in the LMS. 	
Questions and Answers		
Will we have meeting on Memorial Day?	No, the webinar is canceled on May 25 th , 2020, for the Memorial Day Holiday.	
Will agencies get an Active Participant List?	<ul style="list-style-type: none"> An Active Participant List will be provided to agencies at the start of the Farmer's Market season and will include all current participants. Agencies will receive <u>one</u> Active Participant List to prevent duplicate issuance, just as in previous years. Staff use the same Active Participant List for the entire season. Staff add new participants to the Active Participant List as needed. 	
Are participant signatures going to be required when issuing FM benefits at the Farmers Market?	No, participant signatures aren't required. Document on the check register: the participant ID and category, staff initials, and date issued for all FM benefits.	
If we're not mailing FMNP benefits, what should we put in the Participant Signature area?	You can leave the participant signature line blank or if issued at market you can write FM in the participant signature area.	
Markets are limiting number of people into the market.	Before planning to issue FMNP benefits at the market contact the Farmers Market manager to find out about your local area market's plans for this season.	
Will the new envelopes be received in time for June 1 st issuance?	The envelopes are all printed and will be posted soon to order from myPRINT. We'll notify you when they're posted and you can order. You may receive your order before or near June 1. <ul style="list-style-type: none"> Staff can prepare ahead, by reviewing the number of checks the clinic will issue and determine the approximate number of English and Spanish envelopes to order. 	

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	<ul style="list-style-type: none"> • Additional order considerations are: <ul style="list-style-type: none"> • Up to three check packs may be placed in one envelope. • Participants that speak a language other than English or Spanish will receive an English envelope. 	
<p>Is the envelope something we write the address on or is it something that wraps around the check packs and then we put it in another envelope to mail out?</p>	<p>The WIC & Senior Farmers Market Envelopes are for holding the FMNP check packs and not for mailing purposes. They're standard size #10 envelopes.</p> <p>To mail, place the envelopes with the check packs into a larger envelope, such as manila envelope.</p>	
<p>If my address is wrong for our agency in WICShopper app who should I contact?</p>	<p>Please contact: WICPolicySupport@doh.wa.gov</p>	
<p>Can the FMNP 2C be done via mailing nutrition education materials to a participant?</p>	<p>No. Policy requires a conversation about using fresh fruits and vegetables:</p> <p>Staff can use the nutrition education about fruits and vegetables provided when the participant receives FMNP benefits as a second contact when the contact:</p> <ul style="list-style-type: none"> • Includes information about fresh fruits and vegetables beyond how to use FMNP benefits. • Meets the requirements of a second contact, (i.e., includes the topic discussed, how the participant or caregiver feels about the topic, next steps or goals, and any additional supporting information). 	
<p>Are there any available incentives to give away? Such as cutting mats...</p>	<p>Great question, there are some items that can be shared with participants during FMNP season, including new books:</p> <ul style="list-style-type: none"> • Sylvia's Spinach- in English and Spanish • The Thing About Bees – in English <p>Other items include bookmarks, stickers, fruit and vegetable cards, cutting mats, etc.</p>	

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	<p>Books and other items, for example Cutting Mats, should be used when offering:</p> <ul style="list-style-type: none"> ○ Curbside pickup or ○ Issuance at the Farmers Market <p>Due to mailing costs, books or larger nutrition education materials shouldn't be mailed.</p> <p>Mailing nutrition education materials without a conversation with the participant/parent/ caregiver doesn't count as a Second Education contact.</p>	
<p>Where do we document FMNP benefits issuance in Cascades?</p>	<p>See how to document FMNP issuance in:</p> <ul style="list-style-type: none"> • Vol 1-Chapter 8 Farmers Market policy • Staff Tool: Document FMNP Benefits 	
<p>What is the training deck?</p>	<p>This refers to the Local Agency Training. This year it's slides (slide deck) in a self-guided PowerPoint. There's no audio narration.</p>	
<p>Our local market had their info booth just outside the market – I wonder if the same would work for WIC?</p>	<p>Staff will want to check with the market in their area. Consider the number of participants that may be lining up and if there's room for all to be socially distanced while waiting.</p>	
Meeting closing		
	<p>Contact us with your questions:</p> <ul style="list-style-type: none"> • Policy Support phone: 1-800-841-1410, press 3, then press 1 • Send questions by email to wicpolicysupport@doh.wa.gov • Send clinic changes/closures - call your LPC or email wiclpc@doh.wa.gov 	