



STATE OF WASHINGTON

DEPARTMENT OF HEALTH
Prevention and Community Health
Office of Nutrition Services
Washington WIC
Post Office Box 47886
Olympia, Washington 98504-7886
711 Washington Relay Service

May 4, 2020

TO: WIC Coordinators and Nutritionists

FROM: Katie Harding Méndez MPH, MA, RD
WIC Breastfeeding and Foods Team

SUBJECT: Infant Formula Updates and Clarifications

Memo 2020-46

The purpose of this memo is to share updates about Infant formula.

1. Participants have been having difficulty finding Enfamil NeuroPro EnfaCare RTU. As a reminder in our 2020-09 memo we mentioned the following:
 - The product will no longer be available for shipments beginning April 1, 2020.
 - Mead Johnson is switching from a 32oz bottle to a 2 oz RTU 6-pack that will be available beginning in early to mid-May. Initially, it will only be available at Walmart and will expand to other retailers throughout the year.
 - Work with medical providers to help find an alternative formula.
2. Information for when participants report formula issues at the store:
 - Formula production has increased.
 - Stores are stocking formula on a regular basis.
 - Many stores are limiting all shoppers to 1 can at a time to help all shoppers find formula.
 - Participants can check with stores to see when shipments normally come in; they may want to shop early on delivery days.
3. If participants report difficulties finding their formula, we're asking that you or your staff search area store websites for availability before contacting us. We're here to help but aren't able to search for formula for all WIC participants.
4. If staff are unable to find the formula in their area contact the WIC Foods Team for assistance. Please be aware it may take 1-2 weeks before the participant will receive formula if we have to do a procurement and ship it to your clinic.

Please contact the WIC Foods Team at WAWICFoods@doh.wa.gov or ext.7758 if you have questions. Thank you for services and support you provide to WIC families.