

## WIC Update Webinar Notes – 9/17/20

These notes capture what was shared on this webinar. Information is changing quickly. We'll share updated information during the webinars and in future webinar's notes as it becomes available.

Topic/Question	Information/Answer	State Staff Follow-up
<b>Opening remarks</b>		
Opening Remarks	<p><a href="#">New USDA report</a> finds that:</p> <ul style="list-style-type: none"> <li>• Consistent 4-year participation in WIC is associated with <b>better diet quality</b> among low-income children.</li> <li>• Caregivers who participate in WIC until their child is 4 years old <b>value the education and support</b> received through the program.</li> <li>• Top reported reasons for continued participation are:               <ul style="list-style-type: none"> <li>○ the education received from WIC (94 percent),</li> <li>○ the WIC food package (93 percent), and</li> <li>○ the perception that WIC personnel listen when participants talk about their child's health (91 percent).</li> </ul> </li> </ul> <p><b>Federal Budget</b> - People are asking about the federal budget. We aren't hearing anything and aren't expecting a shutdown especially with it being an election year. In case a shutdown did happen, we do have carry forward funds that we could use to continue services for a while.</p>	We'll share updates about the federal budget as we learn more.
<b>Announcements</b>		
Weekly agendas and NWA policy webinars	<ul style="list-style-type: none"> <li>• We know some staff would like to receive an agenda prior to the webinar agenda. We're working on the agenda right up to the meeting, so unfortunately we can't offer an agenda ahead of the webinar.</li> <li>• NWA offers policy webinars on the 3rd Thursday of each month. We're continuing our webinars at the same time. Please view the recorded NWA webinar as interested.</li> </ul>	

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Include WIC Update Webinar on Calendar	Please see the handout called “Include WIC Update Webinar Dates on Calendar.” This handout shows staff how to add the WIC Update webinars to their individual calendars as a “recurring” meeting through December 17.	We included this handout as an attachment with Memo 2020-123.
Cascades Sandbox refresh	<p>We’re refreshing the participant data in the Sandbox. The Sandbox is currently unavailable and will be ready again on Monday September 21, 2020.</p> <p>Log into Test SAW account to access the Sandbox.</p> <p><b>Update:</b> The first time staff log into the Cascades Sandbox after the refresh, the user needs to enter their Cascades user account information. For most staff this is their first initial, an “x,” and their last name. Example: Enter jxdoe for Jane Doe.</p> <p>To confirm the user ID, coordinators go into Cascades, select Administration on the Menu bar, Security, Search Users, enter the last name, and select Search. It will list the staff person’s User ID.</p> <p>Call Cascades Support if you need help at 1-800-841-1410, press 3, then 2.</p>	
Electronic nutrition education reviewers needed	<p>We’re looking for local agency volunteers to help evaluate electronic nutrition education platforms. Please see more details about this within Memo 2020-115. The more the merrier!</p> <p>If we don’t get enough volunteers, we’ll present more information at a future webinar to try and engage more staff in this work.</p>	
Time studies correction	It’s important to complete time studies one month during each quarter at a minimum. If you staff miss a time study, the local agency must bill the staff’s time to 100% administration.	

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What if some staff don't do time studies and others do? Could you just use the report for those who completed the time study?	No you can't use one staff person's time study to complete another person's time study. If you don't have information for a staff person, use 100% of administration time.	
Comment from a local staff person	Family Services analysis is helpful with time studies.	
Sharing: Vaccinate Your Family's Immunization Webinar For WIC Staff	<p>We encourage you to share this webinar with staff: "Vaccinate Your Family's Immunization Webinar For WIC Staff" on September 25th at 10:00 – 11:00 am PDT.</p> <p>Join CDC's Dr. Amanda Cohn and learn more about:</p> <ul style="list-style-type: none"> <li>• Vaccine recommendations for infants, children and pregnant women</li> <li>• Flu season</li> <li>• COVID-19 vaccines</li> <li>• Answers to common questions about vaccinations</li> </ul> <p>You must pre-register at: <a href="https://us02web.zoom.us/webinar/register/WN_UMTK-jiaThKQR1gTgSe4rQ">https://us02web.zoom.us/webinar/register/WN_UMTK-jiaThKQR1gTgSe4rQ</a></p> <p>View recorded webinar and other resources at: <a href="https://www.vaccinateyourfamily.org/vaccine-resources/">https://www.vaccinateyourfamily.org/vaccine-resources/</a></p>	
Follow-up to RDN CEU question	<p>We followed up on a question agencies had about CEU's.</p> <p><b>Question:</b> How many hours of recorded training can RDNs view for CEUs?</p> <p><b>Answer:</b></p> <ul style="list-style-type: none"> <li>• CDR approved an expansion of the Activity Type 175: Recorded Pre-Approved maximum CPEUs to 45 CPEUs for RDs and 30 CPEUs for DTRs for all cycles that are currently active.</li> </ul>	

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	<ul style="list-style-type: none"> <li>Starting with cycles beginning June 2, 2021, the maximum CPEUs will return to 30 CPEUs for RDs and 20 for DTRs.</li> </ul> <p>Contact CDR with your questions:  Email: <a href="mailto:cdr@eatright.org">cdr@eatright.org</a> / Phone: 1 (800) 877-1600, Ext. 5500  Web: <a href="https://www.cdrnet.org/covid19">https://www.cdrnet.org/covid19</a></p>	
<b>Topics</b>		
<b>Follow-up to Post-waiver Guidance</b>	<p>We presented the high level concepts of the Post-waiver Guidance in case the waivers weren't extended.</p> <p><b>UPDATE:</b>  The waivers <b>are extended</b>. Please see Memo 2020-119 for information about the waiver extension.</p>	<p>State staff will discuss more about the waiver extensions on the September 24 WIC Update Webinar.</p>
Preparing Cascades Calendars for 2021 – Adding Holidays	<p>We shared how to add holidays to the 2021 Cascades Calendar. Please see the handout called, "Adding Holidays to Master Calendar."</p> <p>Local agencies can call Cascade Support if they need help or have questions.</p> <p><b>Comments:</b></p> <ul style="list-style-type: none"> <li>Staff can add the holidays at the agency level. See step three in the handout, instead of selecting "Maintain Clinics" you can select "Maintain Local Agencies". By selecting this, you can make agency specific changes that apply to all clinic sites.</li> <li>Please check with your agency on what holidays your agency observes and need to be entered.</li> </ul> <p><b>Questions:</b>  <b>Q 1. Why are the holidays not entered at the state level?</b></p>	<p>We included this handout as an attachment in Memo 2020-123.</p>

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	<p>Not all agencies observe the same holidays. We had issues this year with local calendars when agencies didn't observe the holidays that we entered at the state level. We need each agency to enter in only the holidays that apply to their agency and clinics.</p> <p><b>Q2: If we enter holidays at the agency level, will it apply to all sites?</b> Yes</p> <p><b>Q3: If an agency wants to delete a default holiday for 2020, can they delete it?</b> You aren't able to delete any default (State level) holidays for 2020. Moving forward for 2021, there are no default holidays. Since you are entering the holidays at the local level, you will be able to add or delete any holidays you need.</p>	
<b>State Staff Help</b>		
Contact us with your questions	<ul style="list-style-type: none"> <li>• Policy questions - call Policy Support Line or send questions to <a href="mailto:wicpolicysupport@doh.wa.gov">wicpolicysupport@doh.wa.gov</a> email</li> <li>• Clinic changes/closures - call your LPC or email <a href="mailto:wiclpc@doh.wa.gov">wiclpc@doh.wa.gov</a> email</li> </ul>	
<b>COVID-19 Resources for WIC Staff and Participants</b>		
<b>Who to Contact for Questions</b>	<ul style="list-style-type: none"> <li>• <a href="tel:1-800-525-0127">State COVID Assistance Hotline:</a> 1-800-525-0127</li> <li>• Text the word "Coronavirus" to 211-211 for updates on your phone</li> <li>• Ask a question: <a href="mailto:DOH.information@doh.wa.gov">DOH.information@doh.wa.gov</a></li> </ul>	
<b>Multilingual Resources</b>	<ul style="list-style-type: none"> <li>• <a href="http://Coronavirus.wa.gov">Coronavirus.wa.gov</a></li> <li>• <a href="#">Health education materials in 26 languages</a></li> <li>• <a href="#">DOH-Novel Coronavirus Outbreak (COVID-19)</a></li> </ul>	
<b>Stress due to COVID-19</b>	<p><a href="#">Washington Listens</a> – talk to someone about stress due to COVID-19</p> <ul style="list-style-type: none"> <li>• Call 1-833-681-0211. Language services available.</li> <li>• Available Monday-Friday 9 am to 9 pm and weekends 9 am to 6 pm</li> </ul>	

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<p><b>A Healthy Dose of Information</b></p>	<ul style="list-style-type: none"> <li>• <a href="#">Public Health Connection</a> – DOH blog posts</li> <li>• WA WIC Memos posted on the:               <ul style="list-style-type: none"> <li>○ <a href="#">Local Agency SharePoint</a> page</li> <li>○ <a href="#">Nutrition First</a> website</li> </ul> </li> </ul>	
<p><b>Contact us with your questions:</b></p>	<p><b>Policy Support phone:</b> 1-800-841-1410, press 3, then press 1 or            Email at <a href="mailto:wicpolicysupport@doh.wa.gov">wicpolicysupport@doh.wa.gov</a></p> <p><b>Clinic changes/closures</b> - call your LPC or email Your Local Program            Consultant (LPC) or            Email at <a href="mailto:wiclpc@doh.wa.gov">wiclpc@doh.wa.gov</a></p>	